

LAWN STAR DFW, LLC

2023 Service Agreement

The following is an agreement between:

Lawn Star DFW, LLC
lawnstardfw.com
office@lawnstardfw.com
(817)-550-4025

And

Name(s): _____

Address: _____

Considerations

Lawn Maintenance is to be performed on a *weekly, or bi-weekly* basis as per the clients service requested preference through the months of April, May, June, July, August, September, October, and on an as needed basis through the months of March, November, and December. Your regular service day will be consistently scheduled week to week, or every other week, but Lawn Star DFW, LLC, reserves the right to adjust your service day to accommodate for weather issues, or more efficient routing. In the event of inclement weather or a holiday, the service will be scheduled on the next available work day.

Lawn maintenance is performed so that mowing of all turf areas weekly, bi-weekly, or as needed removes no more than 1/3 of the leaf blades per occurrence. Mower blades will always be sharp to provide a quality cut. Mowing height will be adjusted accordingly. Mowing patterns will be alternated to prevent turf damage. Clipping will be left on the lawn, unless the client agrees to a \$5 bagging fee per bag filled, Lawn bags will be left on site. Additional charges will be applied for disposal fees, if applicable. Tree rings, plant beds, and all buildings, sidewalks, fences, driveways, parking lots, and other surfaced areas bordered by grass will be trimmed and edged every mowing. Areas not safe for mower operation will be trimmed using a weed eater. Clippings from sidewalks, curbs, and roadways will be blown off immediately after mowing and/or edging using a mechanical blower.

Weeding and trimming/spraying of cracks, curbs, and seams in paved surfaces is NOT included in your regular lawn maintenance service.

Once enrolled in our Lawn Maintenance service route, we will provide continuous service from week to week and year to year unless we are notified of a change. It is the customer's responsibility to notify Lawn Star DFW, LLC, at least 24 hours prior to regular service date, if a change in the routinely scheduled maintenance is needed. If no notification is received, and the property cannot be fully serviced, the customer will be billed as a normal occurrence. Additionally, if regularly scheduled maintenance cannot be performed to its fullest extent due to site conditions, unforeseen by Lawn Star DFW, LLC, (IE: pets/people present in service area, abnormally wet/dry

**please save or print this agreement for your records*

LAWN STAR DFW, LLC

2023 Service Agreement

conditions, locked gates, irrigation system is running, etc), you may be billed your minimum charge per occurrence.

*If an irrigation system is present on your property, please adjust your run times so that your system does not run at least 24 hours prior to your regularly scheduled service day. This helps us perform the highest quality service.

Fuel Surcharge:

We have included provisions for a fuel surcharge if fuel prices rise. The surcharge will not exceed 10% of your recurring service charge. This charge will only be applied if regular unleaded gasoline exceeds \$5.00 per gallon

Service Tracking & Billing Process

Occurrences will be recorded on a route sheet completed by the crew leader each time services are performed. We will log an after photo of each completed service. These occurrences are entered electronically into our spreadsheet/accounting system in which an invoice is logged. Invoices are then delivered via square for services performed that day, billing the card on file.

*After we receive your service agreement, we will send you an invoice for \$1.00 to link a card on file.

Any other payment arrangement must be established prior to this agreement.

Late or Delinquent Payments

Payments not received by the 1st of the following month may be subject to a late fee. Lawn Star DFW, LLC, reserves the right to impose a \$5 per day late fee, suspend service, or cancel service for any account in which the balance is outstanding. If service is suspended due to an outstanding balance, the account must be brought current before service shall be restored. If additional work is required to bring property back to an acceptable level in which service can be routinely performed, additional charges may be applied. In the event of default, the client agrees to reimburse Lawn Star DFW, LLC, for all administrative costs, collection costs, attorney fees, recording fees, and/or court fees.

Further Considerations

Lawn Star DFW, LLC, will not be responsible for damage to fences, deck supports, foundation or trim of home, downspouts, pavement, sidewalks, landscaped areas, plants, trees, or other obstructions 0-6 inches from ground where trimming or edging is performed. These areas sustain normal wear and tear from the constant spinning of trimmer or edger heads. When the grass is tall it is impossible to see all obstructions that are in the path of our equipment. Lawn Star DFW, LLC, will not be liable for damage to any obstruction in mowing areas. It is the responsibility of the customer to police the area for such obstructions prior to services being provide. Additionally, Lawn Star DFW, LLC, will not be liable for ensuring the closure of gates/fences located on the property.

It is the customer's responsibility to check all gates/fences prior to releasing children and/or pets into a fenced yard. In the event property is damaged, client agrees to notify Lawn Star DFW, LLC, within 24 hours of

**please save or print this agreement for your records*

LAWN STAR DFW, LLC

2023 Service Agreement

performed service. Additionally, Lawn Star DFW, LLC, reserves the right to render services to restore any damaged property.

Acceptance of Service: Electronically – If you accept the estimate and would to proceed with the recurring service provided, please register at www.lawnstardfw.com/lawncare and acknowledge you accept the following terms and conditions with your given confirmation number.

We **MUST** have a statement of acceptance and card on file before we can schedule the work to begin for your program.

Either party may, upon 24 hours of scheduled service, may terminate this agreement if in good standing. This agreement shall be binding on all parties and on their successors, legal representatives, and assigns.